

Positive Ways to Engage Parents/Caregivers

(from Parent Focus Group Forum 11/6/14)

What Makes You Feel Welcome at Your Child's School, Service Provider or Community Organization? What are the Barriers and Solutions to Parent Involvement?

1. **GREET** parents/caregivers at the start of the day OR immediately when entering the facility – **with EYE CONTACT and a SMILE!**
2. **STAFF** need to be:
 - **Welcoming**
 - **Helpful**
 - **Knowledgeable**
 - **Respectful**
 - **Communicate clearly**
 - **Give prompt responses or referrals**
3. **TRANSPORTATION – make available** for meetings or events
4. **CHILD CARE - provide** for meetings or events
5. **BILINGUAL STAFF or TRANSLATORS – make available**
6. **EASY ACCESSIBILITY** to Principal or Teachers
7. **SPECIAL NEEDS awareness and education for staff**